



Helping Hands for Seniors

# SENIOR SCROLL

## June 2017

### Phones

970-352-9348 Client  
970-573-5818  
Volunteer

### Office Hours

Monday-Friday  
9 a.m. to 4 p.m.

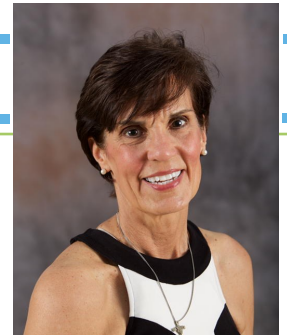
### Board of Directors

Tom Allen  
Pat Allnutt  
Donna Dosch  
Ben Gonzales  
Michael Muskin  
Kent Naughton  
Andrew Romero  
Joyce Scott  
Kate Struzenberg

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### Updates from Janet Bedingfield



I'd like to focus my update on the basics of Senior Resource Services (SRS) in this issue of Senior Scroll. In particular, I thought it would be worthwhile to talk about our mission and vision statements, since these reflect why SRS exists and where we want to end up. It's important for each person involved with SRS to be familiar with both our mission and vision because they represent who we are and why we're passionate about what we do.

**Our Mission:** To offer seniors the opportunity to maintain their physical, emotional, and mental health while living independently.

**Our Vision:** Enable seniors throughout Weld County to live independently.

It sounds so simple, doesn't it? Of course we all want this for our Weld County seniors, and for ourselves as we age - it's a no brainer. And yet, think back to the last time you had to live without your vehicle for just one day while it was in the shop, and suddenly it's not simple at all. Now take your second vehicle, family, and friends off of your list of options for getting where you need to go. Then add a limited income and health issues which impact your mobility and stamina. I'm overwhelmed by the thought, and I live in Greeley where we have a bus and para-transit system as well as cab services to necessary destinations, all of which are relatively near my home.

How will we meet the needs of all seniors in a county covering 4017 square miles, especially with that population growing at an unprecedented rate? The good news is that we're already on the right path with many recently implemented changes, and our Board of Directors will reference our mission and vision statements frequently as they work along side staff to create a strategic plan during a half day retreat in September. Not just for where we need to be as an agency in 5, 10, and 20 years, but also the most efficient way to get there, how to recruit and retain the right people to help, and how to fund the journey. We're blessed to live in Weld County, CO, where people are of the kind and quality to step up and give us the support we need once our plan is in place and we tell them our story. For that I'm truly grateful.

### Senior Resource Services Staff

Janet Bedingfield - Executive Director  
Jenni Moser - Administrative Assistant  
Debra Bianchi - VISTA Volunteer

Becky Sperber - Executive Assistant  
Shelby Florio - Volunteer Coordinator

**Senior Resource Services Will Be CLOSED  
& Transportation Services Will NOT Be  
Available In Observance Of**

**The Fourth of July  
Tuesday, July 4th**

**&**

**Labor Day  
Monday, September 4th**



Helping Hands for Seniors

**Shelby Florio's Transition is Complete**

The most exciting news at the Senior Resource Services (SRS) office this quarter is that Shelby has completed the transition from ride scheduling to Volunteer Coordinator! For clients the change has been invisible, and for volunteers it will be seamless other than talking to Becky or Jenni rather than Shelby when calling the office. A huge thank you to all volunteers, and especially those willing and able to use the RideScheduler program to self-assign rides, because without your help this transition would not have been successful!

While Becky and Jenni are now holding down the fort by answering both phone lines and scheduling rides for clients, Shelby will often be out in the Weld County community developing relationships and telling our story for the purpose of recruiting volunteers. This brings us back to the strategic plan discussed in Janet's update, because additional volunteers will allow SRS to eliminate our 4+ month waiting list and, long term, to begin marketing to clients who need but aren't yet aware of our services. Look for Shelby and our VISTA, Debra, in the SRS booth at community events, giving presentations to civic and faith groups, and visiting municipalities. If there are adequate numbers of volunteers in any area of Weld County, we are able to serve the seniors there, so Shelby is the woman of the quarter!

Another change is that Shelby is now traveling to new volunteers' homes to welcome and orient them, answer questions, and gather important documents such as insurance and drivers license copies. She will also be upping our Volunteer appreciation game to four events a year, so volunteers, please be watching for a late summer/early fall social event just for you!

**Meet Our VISTA, Debra Bianchi**

A VISTA is a member of Volunteers in Service to America (think Peace Corps in the US), and we call Debra our "Jackpot VISTA" because she has so much more experience than we ever dreamed of in a VISTA! Debra served for 22 years as the Executive Director of an alcohol, tobacco, other drug and violence prevention related nonprofit in Irvine, CA. In addition, she and her husband Eric founded a nonprofit that serves children and families in a rural South African community, focusing on HIV/AIDS, tuberculosis, malnutrition and other poverty related issues. Over the past 12 years, they have volunteered extensively, returning to the United States in March after a two year term.

Debra will complete her Masters of Public Health (MPH) while with us, and SRS will benefit from her research and final project. Debra and Eric are the proud parents of five adult children and two grandchildren. They recently bought a home here in Greeley.



## Ride & Revel! Cycling Event



The first annual Ride & Revel! is just over a month away, and we need over 150 volunteers to help before, during and after the event. The event includes Family (up to 12 miles), 20, and 55 mile rides starting and finishing on the 8th Street Plaza in downtown Greeley.

After the rides, lunch will be provided under the shade of the plaza's trees. All six of Greeley's local breweries are collaborating to craft a beer available only at Ride&Revel!

You may go to the event web site at [www.rideandrevel.com](http://www.rideandrevel.com) for more information, to register for the ride, or to sign up as a volunteer.

Please spread the word by telling

friends who enjoy cycling, and/or help us place posters and handbills in local businesses.

Feel free to call our VISTA, Debra Bianchi, at **949-322-3216**, or write to her at [VISTA.seniorresource@gmail.com](mailto:VISTA.seniorresource@gmail.com), if you need information, assistance, or to volunteer!

Be sure to "Like" the Ride&Revel Facebook page @rideandrevel

### Client Notes

- You may request a ride on our Greeley-Evans van for non-medical appointments until the schedule is full for the day you are requesting; two weeks' notice does not apply to the van!
- We are now able to offer transportation on evenings and weekends, though it may be more difficult to get volunteers for those rides.
- When scheduling appointments, please remember that there are fewer volunteers available near holidays, so they are more difficult to fill.
- We have noticed that positive, appreciative clients' ride requests are often chosen by volunteers first!

### Volunteer Notes

- Please cancel rides as far in advance as possible so that the office has a good chance of finding another volunteer.
- If you haven't yet, please pick up your new handbook, badge, and magnets at the office. Shelby will also have them at the Volunteer Appreciation events.
- We are now able to provide transportation on evenings and weekends, and there will be opportunities to escort clients to special events such as Greeley Philharmonic Orchestra matinees and Poudre Learning Center's Pulse of the Poudre Chuckwagon Wednesdays. This is exciting stuff!
- An online training for mandatory reporters, complete with a quiz, is now available at [www.ColoradoAPS.com](http://www.ColoradoAPS.com).



Helping Hands for Seniors

800 8th Avenue, Suite 229  
Greeley, CO 80631

Main Line 970-352-9348  
Volunteer Line 970-573-5818  
Fax 970-352-5437

We're on the web:  
[www.SRSweld.com](http://www.SRSweld.com)

## THE VOLUNTEER SPOTLIGHT

Senior Resource Services (SRS) is now using an online ride scheduling program, meaning that we no longer need volunteers to complete their Activity Logs because the system tracks that information automatically. Volunteers using the system to self-assign are able to add additional stops and adjust mileage and volunteer hours on-line, which benefits SRS. For those volunteers not using the on-line system we have calculated averages for volunteer trips.

Each month we draw the name of a volunteer who assisted seniors during that month. The monthly winners of the drawing are listed below:

**Carol Marston** won a cookie sheet for driving our clients in March. She is one of our newer volunteers who has been helping since January. Carol is an amazing volunteer, transporting clients to their appointments every week. How lucky we are that Carol gives her extra time to seniors through SRS!

The April winner was **Shirley Landwehr** who lives in southern Weld County, driving our clients in Dacono, Frederick, Firestone and Longmont. Shirley has been a volunteer with SRS since October of 2013 and was instrumental in getting our SRS services set up for seniors in the Carbon Valley area. Shirley received a Starbucks gift card for transporting seniors in April.

## SRS is now serving 877 Weld County seniors!

- ⇒ If you refer a friend to SRS who becomes an active volunteer you will receive a gift card as a token of our appreciation. As the number of clients continues to increase, we are always in need of additional volunteers. We currently have a four to six month waiting list, and would like to be able to meet those seniors' needs!
- ⇒ We would like to thank the many generous businesses in the community who have made donations, allowing us to recognize our compassionate volunteers.

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